

BYFLEET LAWN TENNIS CLUB LTD
TEMPORARY OFF-PEAK MEMBERSHIP
PADEL TERMS & CONDITIONS

1. Introduction

These Terms & Conditions govern the use of the padel courts at Byfleet Lawn Tennis Club ("the Club"). By purchasing a Padel Membership or booking a padel court, members and their guests agree to abide by these Terms & Conditions and The Club Rules.

2. Membership Structure

Temporary Off-Peak Membership provides the right to book padel courts at the Standard Court Fee Rates.

The temporary membership year runs to 31 March.

Membership is personal, nontransferable and does not grant BLTC voting rights.

Membership does not include tennis court access.

Junior and Student Padel membership categories are not currently available but may be offered at the Club's discretion in the future.

3. Membership Joining Subscription, Renewal & Cancellation

The annual padel membership subscription rate is payable whenever the member joins during the subscription year.

Membership renewal is not automatic for temporary membership.

Padel membership subscriptions are non-refundable if cancelled.

4. Booking Courts

Court bookings must be made via the Club's online booking system (Mycourts) up to 7 days in advance from 7.15am.

Courts are available for booking 8 am to 4:30pm, 6 days a week (excluding Saturdays), every day of the period. Use of the Club Padel facilities is strictly not permitted outside these hours. Any non-permitted use of the courts will result in warnings, suspension of booking privileges, or further disciplinary action.

Currently court charges include court lighting where applicable.

Members may bring up to three guests to play padel for each booking. All guests are subject to a maximum of 4 visits a year (1st April – 31st March). See the Guest Policy section below.

To pay the court booking charges and any associated guest fees, the member uses their Mycourts member account, which can be topped up in Mycourts using the STRIPE payment system (minimum top-up required)

When booking a court, the booking member should add to each of the three playing partner/opponent slots the padel member(s) they will be playing with or specify Padel Guest if they are playing with a guest.

The booking member will be charged the court booking charge and any applicable padel guest fees at the time of booking. The booking member must have sufficient funds in their Mycourts account to cover the court booking charge but may overdraw to pay the guest fees. The member must top up their account to be in credit before they can book further courts or be included on another member's booking.

The booking member will receive a Confirmed Court Reservation email with details of their original booking. No update email is sent for subsequent amendments to the playing partner/opponent(s) but such details can be seen on the bookings in Mycourts.

The booking member may cancel any or all of their booked slots or amend the playing partner/opponent on their booking up to the start time of the booking slot. Any change of charges resulting from the cancellation or amendments to the booking will automatically be applied to the booking member's account. Where the member cancels the booking slot, they will receive a Cancelled Court Notice email for each slot cancelled.

If any partner/opponent slot contains (no opponent) at the start time of the booking slot, the system will assume a guest fee is to be charged and change the total cost charged to the booking member's account the day

after the playing date. The booking member will receive a Guest Fee Charge(s) email confirming the details of the revised total charge.

It is the booking members responsibility to add members to replace guests or (no opponent) on their bookings prior to the playing start time to avoid being charged guest fees. No refunds will be given by the Club if the member does not do this prior to the booking start time.

For bookings made before 06:45am on the booking play date, Mycourts will send an email reminder to each padel member who is part of the booking inviting them to pay to the booking member one quarter of the court booking charges (excluding guest fees). The email contains a link to enable the member to transfer funds from their Mycourts account to the booking member's account. Note the member does not have to pay this, It is the responsibility of the booking member to recover any funds due from playing partners.

The use of courts is detailed in the Club Padel Court Booking Policy (see Appendix 1).

This Policy is drafted by the Club Manager in conjunction with the Tennis & Padel Committee and reviewed annually.

5. Guest Policy

Full Padel Members may bring guests to play padel and are responsible to ensure club rules and etiquette are followed.

The booking member is responsible for paying all court booking charges and guest fees for each guest on their booking.

Padel Guest Fees are available in Appendix 1.

An individual may play as a guest up to 4 times a year. (1st April – 31st March). Thereafter, they have the option to apply for membership.

6. Cancellation Policy

Court bookings may be cancelled up to 24 hours before the scheduled start time for a full refund of court charges and any guest fees. After 24 hours the court booking charge and any guest fees will be refunded and replaced by a late cancellation fee.

If the court is rebooked or the courts are deemed unplayable the late cancellation fee will be refunded. (see clause 7).

See Appendix 1 Club Padel Court Booking Policy for more details

7. Weather, Safety & Outdoor Court Conditions

Padel courts are open air, and play may be affected by weather and surface conditions.

8. Coaching

Group Coaching sessions are provided by Club approved padel coaches. No coaching is permitted by unauthorised coaches. Coaching is limited to those coaches who are registered with the Club.

9. Access to Padel Courts

Access to the club is via digital entry code at the main building entrance.

Children attending the Club who are under the age of 16 years and not partaking in a Club supervised activity or coaching must at all times be supervised by a parent/guardian or responsible Adult (someone over 18 years). The exception to this is when express permission has been granted in advance by the Club Manager.

10. Court Etiquette & Behaviour

Appropriate sports attire and nonmarking footwear must be worn.

Music is strictly prohibited on or around the padel courts under the Club's planning consent. Members must also keep general noise to a reasonable level, including shouting and celebrations. Excessive or persistent noise that disturbs neighbouring properties or other Club users will result in warnings, suspension of booking privileges, or further disciplinary action.

11.CCTV, Video Monitoring & Use of Footage

The Club operates CCTV and video monitoring around the padel courts for security, safety, and operational purposes. The club reserves the right to stream play in the clubhouse.

12.Liability

Members and guests use the padel courts at their own risk.

13.Changes to Terms & Conditions

The Club reserves the right to amend these Terms & Conditions at any time.

Appendix 1 – Club Padel Court Booking Policy

Policy Description	Policy Detail
Who can book padel courts?	Temporary Off-Peak Members
Who can the booking member include in a padel booking?	All Padel members or a Padel Guest can be specified for each of the three slots before the booking start time.
Book from today n days in advance	7 days for all Temporary off-peak memberships between 08:00 – 16:30
Book nth day from today at	07:15
Single booking times allowed in minutes per court	30, 60 or 90 mins.
Max Minutes a member can book per day (mins)	90 mins per day.
Max number of separate bookings	Unrestricted within max minutes limit.
Can book both padel courts with the same start time (as separate bookings)	No (and tennis and padel members cannot book tennis and padel courts with the same start time)
Court Booking Charge per 30 mins booking slot	£15 per 30 mins
Guest Fee. Where the member specifies Padel Guest as a playing partner/opponent, the guest fee will be charged to the booking member immediately at the rate of £3 per Guest per 30 mins booked. If the booking contains any (no opponent) at the start time of the booking slot, the booking member will be charged a guest fee for each the day after the playing date.	£3 per 30 mins per guest. If the padel guest is replaced by a padel member before the booking start time the guest fee will be reversed out of the member's account.
Court cancellation 24 or more hours before start time of booking	Court charge and any guest fees are reversed.
Court cancellation less than 24 hours before booking start time. If the court booking slot is subsequently booked out.	Court charge and any guest fee(s) are reversed and replaced with a late cancellation fee of £7.50 per 30 mins. The late cancellation fee for the booking slot is reversed.
Minimum Member Mycourts Account Top-up Amount via STRIPE (for all Padel & Tennis and Padel members) <i>Note: Member must have sufficient credit on their MyCourts account for the court booking charge but not for guest fees.</i>	£40 (note this is different to tennis only that has a minimum £20 top up)
Members account is overdrawn due to paying guest fees	Member cannot book courts or be included in another member's booking until their account is in credit.
Club closes courts	Full refund of court booking charges, guest fees and late cancellation fines as applicable.

Appendix 2 – Pricing Schedule

Membership Type	Membership Fee (standard)	Court Fee
Temporary Off-Peak Membership Fee to 31/03/2027	£30	£30 per hour during 2026–2027
Guest Fee	£6 per hour per guest	